



HOUSE RULES

Please find below the house rules which apply when you enter our hotel. We expect our guests to keep to these rules in order to maintain a pleasant atmosphere for everyone.

- It is prohibited to use and/or trade drugs and other (illegal) goods in and around the building.
- The possession of firearms and other weapons is strictly prohibited.
- Indecent and undesirable behaviour (such as: sexual harassment, racism, discrimination or aggression) against staff and/or guests will not be tolerated.
- Glassware and other hotel properties may not be taken outside the building under any circumstance.
- When you damage possessions of the hotel, you are held responsible for repair - or replacement costs.
- The hotel is not responsible for loss of and/or damage to your personal belongings.
- Lost and found objects can be handed in at the reception desk.
- It is prohibited to cause (noise) inconvenience in or around the hotel. Depending on the extent to which the (noise) nuisance occurs, you can risk a fine.
- Disturbing or offensive behaviour (such as prostitution) in or around the building will not be tolerated.
- Cameras are placed in and around the building. By entering the building you agree that recordings can be made of you.
- Staff can at all time refuse access or request a person to leave the premises, without any discussion.
- Instructions of our staff must be followed at all times.
- At the request of the hotelstaff you must show your ID.
- By order of the municipality, it is prohibited to stay at the hotel without a valid room reservation. All hotel facilities are for hotel guests only.
- Smoking (including electronic cigarettes) is strictly prohibited in the entire building, except in the designated smoking areas. In case of violation, we will impose a fine of €200 upon you and you are requested to leave the hotel immediately, without restitution of already paid room costs.
- The parking garages in XO Hotels Park West, XO Hotels Blue Square and XO Hotels Couture are for hotel guests and hotel staff only. Unauthorized cars parked in the parking garage will be removed without further notice.

By entering the hotel you accept the house rules of XO Hotels. By violation of any house rule, you may be summoned to leave the hotel. This can also result in you being denied access for a limited or indefinite period of time. When needed the police may be called.